

**IMPORTANT: BY USING THE SITE AND/OR THE SERVICES AVAILABLE ON THIS SITE, YOU GIVE YOUR CONSENT THAT ALL PERSONAL DATA THAT YOU SUBMIT MAY BE PROCESSED BY US IN THE MANNER AND FOR THE PURPOSES DESCRIBED BELOW. IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, DO NOT USE THE SITE OR THE SERVICES.**

## **1. Privacy Policy**

Chamber of Agri Input Protection, we recognize that your privacy is important. This Policy discloses the privacy practices for the Company's websites, [www.caipindia.com](http://www.caipindia.com), as well as related products and services we may offer to you (collectively referred to as the "Services"). This Policy also covers how personal and other information that we receive or collect about you is treated. Please read the information below to learn the following regarding your use of this Site.

- a. We reserve the right to change this Privacy Policy from time to time. We will notify you about significant changes in the way we treat personal information by updating any privacy information on this page. Your continued use of the Site and or Services available through this Site after such modifications will constitute your: (a) acknowledgment of the modified Policy; and (b) agreement to abide and be bound by that Policy.

b. When you engage in certain activities on this Site, such as registering for an account, submitting information about a third party who is or may be “defaulter”. Further, the same will be used for sending us feedback, we may ask you to provide necessary information at portal.

c. Subscription provided for the members will be for lifetime.

d. This refers to information that does not by itself identify a specific individual. We gather certain information as provided by you based upon your experience of having business with a third party wherein you had dealt with a third party who had defaulted repeatedly and is not a proper party to continue business with. This information, which is collected in a variety of different ways, is compiled and analysed on both a personal and an aggregated basis.

e. We do not collect any information about you unless you voluntarily provide it to us. However, you may be required to provide certain details at your portal when you elect to use certain services available on the Site.

f. We will primarily use your portal for updates in software. We will also use certain forms of portal to enhance the operation of our Site, improve our internal data and promotional efforts, statistically analyze Site use, improve defaulter list, and customize our Site’s content, layout, and services. We may use portal to deliver

information to you and to contact you regarding administrative notices. Finally, we may use your portal to resolve disputes, troubleshoot problems and enforce our agreements with you, including our Site Terms of Use, and this Privacy Policy.

g. We do not use information which you provide for any marketing or promotional purposes or share this information with others.

h. We may also collect certain Aggregate Information. For example, we may use your IP address to diagnose problems with our servers, software, to administer our Site and to gather demographic information.

i. Depending on how you use our Site, we may store cookies on your computer in order to collect certain aggregate data about our users and to customize certain aspects of your specific user experience. A cookie is a small data text file which is stored on your computer that uniquely identifies your browser. We may use cookies to perform tasks such as: monitoring aggregate site usage metrics, storing and remembering your passwords (if you allow us to do so), storing account and personalizing the Services we make available to you. However, we do not use cookies to track your browsing behaviours. Most browsers are initially set up to accept cookies, but you can reset your browser to refuse all cookies or to indicate when

a cookie is being sent. However, some aspects of the Site may not function properly if you elect to disable cookies.

j. We will not sell, trade, or rent your portal to others.

k. Occasionally we may be required by law enforcement or judicial authorities to provide portal to the appropriate governmental authorities. In such cases, we will disclose portal upon receipt of a court order or to cooperate with a law enforcement investigation. We fully cooperate with law enforcement agencies in identifying those who use our products or services for illegal activities. We reserve the right to report to law enforcement agencies any activities that we in good faith believe to be unlawful.

l. You also have choices with respect to cookies, as described above. By modifying your browser preferences, you have the choice to accept all cookies, to be notified when a cookie is set, or to reject all cookies. If you choose to reject all cookies some parts of our Site may not work properly in your case. At our Site you can be assured that your portal is secure as we strive to take appropriate security measures to protect against unauthorized access to or unauthorized alteration, disclosure or destruction of your portal.

m. We work hard to ensure that the data we collect is reliable, accurate, complete and current. We use portal only for the purposes for which it was collected or to comply with any applicable legal or

ethical reporting or document retention requirements. • We limit access to portal only to specific employees, contractors and agents who have a reasonable need to come into contact with your information. For example, we may provide members of our technical support team with limited access to your account in order to allow them to troubleshoot problems you may be having with the Site.

n. Additionally, we also employ a number of physical, electronic, and procedural safeguards to protect portal. Our secure servers and our data centres are protected by encryption, and our servers reside behind firewalls and password protection.

o. There will be portal given to you when you log in wherein you can update about the vendee you wanted to add as blacklisted or is fraud party after providing information in details thereafter, the Association will verify the same on their own basis. In next step, after verification is done, name of that vendee will be uploaded in Blacklisted portal.

p. The members are hereby assured that the functioning as well as recovery against blacklisted and fraud vendees will be taken as per the Law.

q. The members ensure that they will not provide false information against any vendee who are a genuine party with whom other members can do business in future.

r. Deactivation of portal

The members can deactivate their account at any time. At the time of deactivation, the members agree that the mentioned actions are triggered automatically:

*Settlement of Defaulting Parties:* All Defaulter buyer parties that were previously reported as defaulters by the members will be marked as fully settled on the Company portal.

- s. The registered members who have successfully purchased the subscription plan and signed the Agreement can report their defaulters through the self-care portal. The members need to possess certain necessary documents for the process of reporting their parties as defaulters on Company portal.

**a) Upload documents & information of a party as a defaulter:**

A “Defaulter” refers to any party, including a sole proprietorship, partnership firm, company, organization, authorized signatory, director, or other institution with a GST/PAN number, that fails to pay for goods and services purchased, whether intentionally or unintentionally, to the suppliers.

The Supplier may report a party as a defaulter only after buying subscription as well as furnishing all necessary documents, more particularly, business profile of defaulter, GST number, registration of defaulter with its State, Address and contact numbers

**b) Additional Contact Details in the Defaulter Buyer Party List:**

Members have the option to add extra contact details of the defaulters. This will help the other members to include additional information to better manage and track defaulters. However, it is important to note that the responsibility for ensuring the accuracy and validity of the contact details provided rests solely with the members.

t. Refund Policy

Amounts paid through the payment gateway are non-refundable, and transactions cannot be cancelled unless the members have shut down their business are no more part of Agri product business.

u. In no event shall Company be liable for any direct, indirect, punitive, incidental, special, consequential damages, or any other damages.

v. Liability of the Company

I/We agree that I/we shall not hold Company liable or responsible for non-availability of its Website either due to internet connectivity speeds or errors on my/our computer or during periodic maintenance operations or any unplanned suspension of access to the Website that may occur due to technical reasons or for any reason beyond Company control. I/we understand and agree that any material

and/or data downloaded or otherwise obtained through this Website/s is done entirely at my/our own discretion and risk and I/we will be solely responsible for any damage to my/our computer systems or loss of data that results from the download of such material and/or data.

w. Variation in Policy

In furtherance of these Terms and subject to applicable laws, the members understand that Company reserves the right to issue further directions which shall apply to me/us from, time to time. Other than as otherwise provided by these Terms, all alterations to these Terms shall be made by Company with an official intimation on its Website and the term shall become applicable imminently upon such intimation on website, and Company does not hold any requirement of any prior notice or intimation to any member of such variation. I/We agree to accept any such variation made by Company in this regard regardless of the mode through which I/we have approached Company. The company may change the terms of policy if any changes are made in Law with time that is required to be complied with.

x. Jurisdiction

In case of any disagreement or dispute arises between the member and the company, it will be referred to Arbitration and the matter



shall be resolved through Arbitration as per the provisions of the Arbitration and Conciliation Act, 1996.

If you have any questions about this Policy, please feel free to contact us at +91-84600 67835 , or as provided below or you can also email to us at [admin@caipindia.com](mailto:admin@caipindia.com).